

	Doc Type: TIER 1 - POLICY Title: QUALITY POLICY	Document Number / Issue PO-01 Issue 6 Issue Date : 31/07/2017
---	--	--

Custom Interconnect Limited (CIL) is committed in becoming a world class leader for the production and testing of safety critical and high reliability electronics, to a number of Market Sectors, including Defence, Homeland Security, Instrumentation Medical and Communications.

Working in partnership with our customers, suppliers and research associates we aim to meet our customer's requirements as precisely as possible, with a flexible solutions approach that encompasses engineering, manufacture, production, testing and delivery to provide the best in class products and services.

A key way to achieve this is by operating a Quality Management System (QMS) in accordance with the requirements of ISO 9001: 2015, AS9100 Revision D and ISO 13485: 2016, together with Environmental and Health and Safety Standards, in conjunction with those directives which are specific to our industry and ensuring we identify and manage any necessary resources to deliver these objectives.

The Senior Management Team is committed to:

- Satisfying applicable requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.
- Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

The Senior Management Team shall:

- Take accountability for the effectiveness of the QMS within their respective Departments;
- Ensure the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company. Measureable Quality objectives have been set and are maintained as part of the QMS internal auditing, monitoring and management review processes, in order to enhance customer satisfaction;
- Promote the use of a process approach and risk-based thinking;
- Ensure that the resources needed for the QMS are available; including training, support and encouragement;
- Communicate the importance of effective quality management and of conforming to the QMS requirements;
- Ensure that the QMS achieves its intended results;
- Engage, direct and support persons to contribute to the effectiveness of the QMS;
- Promote improvement;
- Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility;
- Establish partnerships with suppliers and interested parties to provide an improved service.

This policy will be communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

This policy will be reviewed annually by the Senior Management Team and where deemed necessary, will be amended and re-issued. Previous versions of this policy are archived.



John Boston
Managing Director