

In order to support the vision of Custom Interconnect Limited (CIL) and its commitment to become a world class leader of the production and testing of safety critical and high reliability electronics, to a number of Market Sectors, including Defence, Homeland Security, Oil and Gas Instrumentation, Medical and Communications; the senior management team having reviewed the current strategic direction and set the following objectives to support and re-enforce the Quality Policy.

Certification

To develop monitor and maintain a quality management system that will demonstrate compliance to AS9100 Rev D; ISO 9001:2015 and ISO 13485:2016.

Customer Focus

To measure all aspects of CIL performance in fulfilling the needs and expectations of the Customer to determine satisfaction and through assessment suggest improvements.

Measure Actual and Intended Customer Delivery Performance (OTIF) and where necessary use CARB to promote improvement through identification and management of potential and actual risk to the business.

Supplier Partnering

Develop and implement Performance monitoring of externally provided services.

Identify and engage with selected key suppliers and implement Quality Improvement initiatives, as necessary, to meet AS9100 Standards.

Continual Improvement

Establish a means of communicating effectively the Corrective Action Review Boards initiatives to promote and improve performance.

Engage the Workforce

Implement a Quarterly Communication and a Quality Awareness Program to promote awareness of revisions to AS9100 ISO 9001:2015 and ISO13485.

To be completed by end 2017 – progress is to be monitored at Management Meetings and or through the Communication update.



John Boston
Managing Director